

PRESS RELEASE



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Eurotunnel welcomes its One Millionth pet

Eurotunnel *Le Shuttle* which transports passenger vehicles (cars, campervans and motorcycles, etc) between Folkestone and Calais (Pas-de-Calais) welcomed its one millionth pet on Wednesday 22 May. The *Le Shuttle* pet travel service which was developed as part of the "Pet Travel Scheme"¹ has gained increasing popularity since services began in 2000. With its dedicated pet facilities, well-designed exercise areas available just before boarding and travel comfort, *Le Shuttle* is the number one choice for pet owners.

As one of the family, pets are considered as customers in their own right: therefore dogs², cats and ferrets can remain with their owners during the entire 35 minute crossing. Attention to the pets' welfare during the stress-free journey is of paramount importance, and with the Tunnel operating 365 days a year, *Le Shuttle* is recognised as the leading international pet carrier, transporting 65% of all pets entering or returning to the United Kingdom in 2011.³

The *Le Shuttle* pet travel service, which requires trained staff to carry out checks at the pet control building, enabled Eurotunnel to transport 1,100 dogs and cats from France to the United Kingdom on 6 January 2013, beating the all-time record for the number of pets carried in one single day.

Michel Boudoussier, Chief Operating Officer of Groupe Eurotunnel SA, stated: *"As leader across the Channel, Eurotunnel is proud to have passed the million pets mark. This symbolic threshold is a reflection of the exceptional performance achieved in this field. We strive to make the journey as smooth and comfortable as possible for all our customers, whether on four-legs or just two."*

¹ The "Pet Travel Scheme" allows dogs, cats and ferrets to enter the United Kingdom provided they meet the rules laid down by DEFRA: pet passport, rabies vaccination, tapeworm treatment (dogs only)

² Registered Guide and Assistance Dogs travel free with *Le Shuttle*; when accompanying their owner

³ Source DEFRA (Department for environment, food and rural affairs)