

PRESS RELEASE



04 March 2021

Eurotunnel awarded AFNOR certification, with the highest score of 100%

Active management of our clients, strengthening of our leadership in cross-Channel.

Following a complete audit carried out by the *Association Française de Normalisation* (AFNOR), Eurotunnel was formally certified on the health protection measures against Covid-19 that it implements, with the maximum score of 100%. This certification confirms the quality of the work and the procedures put in place by the teams since the start of the health crisis.

This maximum score reflects the level of excellence achieved in each aspect audited, including both the Freight and Passenger customer journeys, the actions carried out by Eurotunnel's COVID working groups, the processes and procedures in force as well as the traceability of actions made.

Deborah Merrens, Chief Commercial Officer - Le Shuttle, said: *"This certification issued by AFNOR experts once again highlights the quality of work done by Eurotunnel teams who, since the start of this health crisis, have worked constantly ensure the safety and health of our clients. We are proud to be the first cross-Channel operator to obtain this certification and remain fully committed to provide services corresponding to the highest standards to our customers."*