Getlink Customs Services pursues its development and opens new premises in Calais

23 November 2026, Calais – Getlink Customs Services, a subsidiary of Getlink Group specialising in supporting carriers and shippers with their customs and cross-border formalities, is opening new premises in Calais. This new location supports the company's development, as it has gradually established itself as a leading player in the management of customs formalities related to the movement of goods to and from the United Kingdom.

Building on Getlink's longstanding expertise in managing cross-border flows, further strengthened by the integration of ChannelPorts in 2024, Getlink Customs Services has rapidly developed its activities to support companies in implementing the new customs formalities introduced following Brexit and to meet the changing needs of transport and logistics professionals. Getlink Customs Services now processes nearly 800,000 formalities per year for more than 2,000 customers. Operating in several European markets, notably France, the United Kingdom and the Netherlands, the entity has 170 employees and is continuing to grow, drawing on recognised regulatory expertise, a diversified range of services and technological solutions tailored to the requirements of international trade.

Getlink Customs Services has gradually developed an integrated offer covering the management of import and export customs formalities, regulatory support for companies, the handling of sanitary and phytosanitary procedures, including for sensitive goods, as well as formalities related to border crossings and the transport of goods.

Trade between the United Kingdom and the European Union continues to evolve in line with regulatory developments. While some procedures are expected to be simplified, compliance requirements remain stringent and require carriers and shippers to maintain a constant capacity to adapt. Getlink Customs Services aims to support these developments by combining regulatory expertise, operational capabilities and the digitalisation of its processes.

To respond to these developments and support the growth of cross-border trade, Getlink Customs Services is continuing to diversify its activities around several key areas:

- Developing e-commerce, notably through the processing of customs formalities for goods passing through Calais TruckStop;
- Expanding its advisory and regulatory services, particularly in relation to the Carbon Border Adjustment Mechanism (CBAM);
- Investing in the digitalisation and automation of its processes, notably through artificial intelligence, in order to enhance the reliability and efficiency of formalities processing.

Julie Bagur, CEO of Getlink Customs Services, said: "*In the face of the complexity of international customs rules, Getlink Customs Services provides turnkey solutions that enable our customers to cross borders efficiently, quickly and with peace of mind. Thanks to its network of strategically located sites, Getlink Customs Services covers the main freight corridors linking the United Kingdom with continental Europe and as far as Morocco, providing local support at every stage of the logistics chain*."

The opening of new premises in Calais supports this momentum and reflects Getlink Customs Services' ambition to strengthen its operational capabilities and its position at the heart of trade between the United Kingdom and the European Union. It also supports the expansion of its range of services to help companies manage formalities related to cross-border flows of goods across Europe.

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About Getlink
Getlink SE (Euronext Paris: GET) is, through its subsidiary Eurotunnel, the concessionaire until 2086 of the Channel Tunnel infrastructure and operates the Truck and Passenger (cars and coaches) Shuttle services between Folkestone (UK) and Calais (France). Since 31 December 2020, Eurotunnel has been developing smart border services to ensure that the Tunnel remains the fastest, most reliable, easiest and most environmentally friendly way to cross the Channel. Since its inauguration in 1994, more than 537 million people and more than 109 million vehicles have travelled through the Channel Tunnel. This unique land link, which handles a quarter of all trade between the Continent and Great Britain, has become a vital link, reinforced by the Eleclink electrical interconnector installed in the Tunnel, which helps to balance the energy needs of France and Great Britain. Getlink complements its sustainable mobility services with its rail freight subsidiary Europorte. Committed to low-carbon services that control their impact on the environment, Getlink places people, nature and the regions at the heart of its concerns.
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